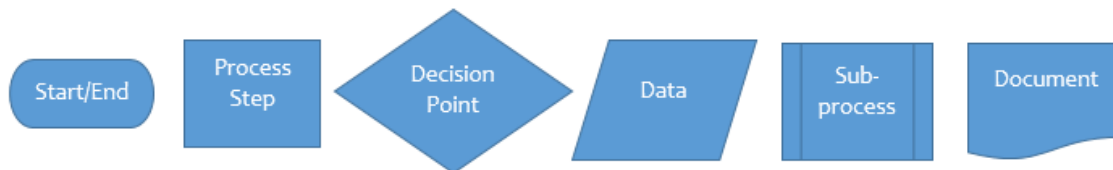


HLC RETREAT PREWORK

Week 2

1. Diagram one of the processes below:
 - a) The process for creating a new course or program
 - b) The process for hiring a person into a new position
 - c) The process for determining student placement and/or student needs and then deploying appropriate resources.

Process Mapping Symbols:



2. Choose an AQIP Category that is relevant to your work.
 - a. What is an example of a good process in that Category?

 - b. Where is that (good) process documented?

 - c. Where do we need to refine a process in that Category?