Dear RRCC Students, We hope you are safe and healthy!

If you have rented textbooks you will be able to return them to the bookstore beginning May 11th, Monday-Friday, 10am-4pm. If Jefferson County continues the stay-at-home guidance, we will still be able to provide rental check-in at the West Entrance near the bookstore. Students will not be permitted in the building. However, we will provide a contact-free textbook rental return at the West Entrance. If you need to return your textbook prior to this date and are unable to utilize the UPS return outlined below, please email us at mailto:sm259@bncollege.com

You can also ship the textbooks back to us using UPS. You will need to drop off the package at a UPS Store or other shipping outlet (Not the USPS/post office). You can find your nearest drop-off location at https://www.ups.com/dropoff/?loc=en_US. The instructions for printing your free UPS shipping label from our bookstore website are as follows:

- 1. To ship your rental textbooks back to the bookstore, please go to www.rrcc.bncollege.com
- 2. Rest your cursor on TEXTBOOKS. Select the "TEXTBOOK RENTALS" option from the drop down menu.
- 3. Scroll down and click on the link labeled "RENTAL RETURN". It is located at the very right below the shaded "SHOP NOW" button.
- 4. Enter you Order ID and the email address you used when you placed your order for the textbook you are returning.
- 5. If possible, combine multiple orders together and ship in one box with 1 shipping label. You will only be able to print 1 UPS Shipping label.
- 6. Please make sure to use packing material to keep the textbooks in good condition. Also, include your name, phone number, and email in the box.
- 7. The textbook rental return date is 05/12/2020. If you need more time, please email us at sm259@bncollege.com.

Textbook buyback will begin May 11th. If this date must change, will provide additional information as it becomes available.

We are offering free digital textbooks These can be accessed at www.rrcc.bncollege.com

To order summer and fall textbooks please go to our Web Site at www.rrcc.bncollege.com, We are offering free shipping for convenience.

If you have any questions or concerns, please email us at sm259@bncollege.com. We will respond within one business day.

Take care, be safe and be well! Your RRCC Bookstore team P: 303.914.6232 F:303.989.1822 www.rrcc.bncollege.com