

Student Success Leadership Team Meeting
Wednesday, January 3rd - 9:30-11:00
Snowmass Room

Present: Welcome Back Jen Macken and Linda Crook, Seidel Moses, Tena Harris, Kirk Fallon, Kim Rein, Armando Burciaga, Cynthia Shields, Glenn Holly, Dean Rathe, Jean Kelly, Linda Yazdani, Mary Adrian

Welcome: Seidel Moses

Linda Crook- Financial Aid

- Financial aid started bookstore charges yesterday and they are doing well.
- Contacted 130 students offered Workstudy, only 2 responded. Putting in John Letter & table info. Wondering if they are getting jobs outside.
- Financial Aid does emergency loans. \$250 is the limit. Available same time frame as book store charges, dependent on money coming in, must have financial aid awarded. End on census date. We won't do it in addition to the \$750 for books.
- For Vets who need their books they go through Veteran's Services and fill out Daniels VA Gap Loan paperwork, signed by Dr. Fowler.

Cynthia Shields - Advising

- Probation emails went out late in the day on 1/2/2018. 438 students on probation, they are not blocked from registering. 128 suspended, who cannot register until they can see an advisor, and go through appeal process with Nancy, or they sit out.
- Suspension 1 first suspension dropping 102 students already registered for classes today. (discussion as to whether we can wait to drop those classes Linda Y and Mundy will call any of their students)
- Saturday, January 13th opened 9-12. (along with Cashier's, Admissions, Assessment, Call Center, Financial Aid, & Recruiting)
- Resignation has been given by Emily Good, going to work through the January 16th.

Glenn Holly - Career Services/FYE

- Internships another growth. Up 10%. High need students coming to us. A lot of career assessment work is providing clarity to students who are are lost.
- YouScience incorporates other tools into it. Aptitude assessment versus self-identified interests.
- FYE we are meeting with Faculty this Thursday. We are going to do restructuring of the position. Deans felt out of the loop.
- Toni did resign, we are in the middle of restructuring before reposting the position.

Tena Harris - Recruiting

- 35 plus other people registered for Senior Preview Day on January 4th.
 - From 10-2
 - Meeting with people, mock classes, seminars, career planning, financial aid, Idea lab, ending with time in the Rec. Center
- Recruiting is working with marketing to develop materials

Kirk Fallon - Student Rec Center

- Working with Cashiers office to try to take payment at Rec Center front desk
- As of right now, you can purchase membership at Cashiers
- Working to have week, month, and annual options
- January 29-Feb 2 Free Faculty and Staff Trial week
- Passing around programming for the fall
 - Fitness and wellness-smart goal workshops, grab and go healthy snacks, spa night at the end of the semester
 - Hiking table mountain, rock climbing , badminton, etc.

Kim Rein - Marketing

- Continuing campaigns for spring enrollment, Google ads and Facebook ads
- Month of November sent 46, and December 154, drove new people to website
- Coffee Stickers are being used on the cup sleeves at the Cafe

Dean Rathe - Enrollment and Admissions

- When should we drop the students? Friday 1/5/2017
- Call all suspended with classes by tomorrow. Must make a suspension appeal appointment by the 9th, not to get classes dropped. On the 12th classes will be dropped.
- Ready to go with PLA. Only thing holding us back is buy-in from faculty. We can use our own formstack now
- 700 applicants in December for the Spring semester, hopefully they'll register for classes
- 48 Warren Tech (65 haven't registered)
- Call Center has the Live Chat feature up and working

Linda Yazdani – International Students

- Exit survey data is being reviewed. Students love the College overall. Only thing they want to change is the cafeteria. Students are leaving here because it is too expensive. \$16,000 for two semesters. Texas Houston community college, other states locking in tuition, or giving in resident status tuition after year.
- New students coming in are coming in with higher level of English skills. This is a shift from past years. Now ESL is for shorter amount of time.
- Looking right now for study abroad. Looking at a more traditional model and how we can transfer credit back here for programs. Will be going to instruction to see what we can do.
- Linda's personal journey for citizenship continues. January 29th interview. Has waited for 17 years

Jen Macken – inclusion and Diversity

- Working on schedule for programs for spring
- CoHort 2 of ILearn is working on student learning outcomes
- Intercultural Competency Level IV will be available
- HUB remodel should take place end of spring semester so that we can be back in by fall, meeting with architect for redesign

Armando Burciaga - TRiO

- Fri. Jan 12 and Sat. Jan 13th kick-off for TRiO.
“Paradigm Shift” financial literacy event
- Fri. Jan 12th at 12:30: Work Study Tabling let Mundy know if you are interested
- 13th Saturday smaller version
- Spring Break Student Trip to visit Ft. Lewis, Colorado Mesa, and Mesa Verde (can take 10)
- Trio is still taking applications
- Mundy and Alan will be working til 7:00, alternating Tuesday and Wednesday eves
- Started TRiO 2 years ago

Jean Kelley - Accessibility

- Two final contenders for the Assistive Technology Professional position
- Excited about ILearn Data. Been really interesting. Did Faculty survey and got 50 plus responses

Mary Adrian

- Cancelled classes: need help calling the students so the students can find something else

Seidel Moses -Updates

- Enrollment/FTE down over last spring
- 701 Orientation Holds, can we lift them and put back on?
- Other roadblocks to new applicants? Send your thoughts to Seidel.
- 87 people completed the Orientation over the winter break and had to wait a week for us to return and lift the hold, is there another way to do this?
- Are other Metro schools down?
- Assessment? CCD allows students to self asses. We do not publicize, but students can opt out of Dev Ed classes.
- FYE will redo Online Orientation, also roll out an in-person Orientation
- Go to Google and submit a review for RRCC, Seidel’s has been viewed 3,000 times

Meeting adjourned

Next Meeting:

Wednesday, January 17th