

Student Success Leadership Team Meeting
Wednesday, March 7, 2018, 9:30-11:00 a.m.
Red Fox Room

Present:

Lisa Fowler, Seidel Moses, Dean Rathe, Jen Macken, Linda Yazdani, Steve Zeeh, Jean Kelly, Mundy Burciaga, Cindy Vadeboncoeur, Peg Stewart

Lisa Fowler Updates:

We made it through second level of COSI grant with Jefferson High School. Provides for two full-time positions, one at the high school working with juniors and seniors to prepare them for college and the other here at RRCC, basically a navigator for a cohort of 70 students to help them with the support services they need to be successful. More than likely those same students could possibly end up in TRiO which would be a plus.

On March 14th there is a National School Walk-Out Day at 10:00 am for 17 minutes in memory of the 17 students/staff members who died in Stoneman Douglas high school shooting in Florida. Purpose is to bring awareness to gun violence and to keep schools safe. Let staff members or students go if they have interest but faculty are encouraged not to promote the event for political reasons. Another walk out is planned in April...date yet to be determined.

NASPA Conference held March 3-7 in Philadelphia. RRCC purchased a virtual ticket which will be available for staff meetings/trainings/Coffee & Catchup, etc. Very many worthwhile sessions related to student services. The USB drive will be available for check out through Mary.

You will be receiving a meeting invite from Mary regarding ILEARN. Lisa will be meeting with Cohort I to review and update continuous improvement plans and student learning assessment plans and Cohort II to review the same and make sure we are all on track and everything is submitted.

Regarding co-curricular progress, Jen Macken stated that the definition of co-curricular learning was sent out to the college, got some good feedback. Have a list of software we want to look at to track co-curricular learning which is presently being researched. Members of the Committee are Jen, Steve, Linda, Mundy, Tim Griffin, Wendy Bird, Lynnette Hoerner, Nicole Lacroix and Julia Bordeaux.

Good news is we have hired a new Financial Aid Director, Shannon Weber, who will start on April 9th. Linda Crook is back working on special projects during March on HLC Federal Compliance Report. She will also help complete year-end evaluations for all financial aid staff.

Inspiring Tomorrows Leaders is on Friday, April 13th. Morning session (capacity 40 students) by American Assoc of University Women Start Smart Training, now open to male students. In afternoon, Peace Laureate Oscar Arias event just for students limited to 100. Movie about him on Tuesday during on Justice Week...he accomplished everything without militia.

We received an update from the system on our implementation of ENAB Navigate. We are in wave three, with onboarding functionality by early spring registration 2019, registration functionality by April 2019 and advising module ready by fall 2019. Huge project.

Mock HLC visit coming up in a few weeks on March 21-22. Person who wrote AQUIP from PIMA college in Arizona will be here to help prepare us for November.

The Executive Team is looking at the Marketing Director and FYE coordinator positions. Looking at functionality, possibly to make some changes.

A full-time officer has finally been approved for the Arvada Campus. This is great news and a long time coming.

Armando Burciaga – TRiO

As always TRiO is accepting applications so please continue to forward students who may qualify to them. In a bit of transition since Spencer left but Emily Good is currently helping out through the month of March. May hire a part-time person until we figure out the exact role for new full-time position.

Now piloting a peer mentoring program and hoping to get 20 peer mentor students for 140 students we are serving. Activities going on this month: March 15th taking students on transfer visit to CU Denver and the 16th to the School of Mines; during spring break taking students to Ft. Lewis and Colorado Mesa University.

Behind on annual performance report which is due March 23rd. Mundy will be scheduling follow-up meetings to discuss student success goals.

Jen Macken – Inclusion & Diversity

Upcoming events: Wonder Women—the untold story of American Superheroines, Perspective Series/Open Forum on gun violence, Oscar Arias “Without a Shot Fired” film screening and the beginning of our social justice reading group ***Men Explain Things to Me***. We are also showing the movie “Get Out” to students on 4/16 and to faculty/staff on development day, April 17th. Seidel will be leading discussions regarding racial justice in the US.

Electronic blue sheet will soon be available on line for Veterans. This will take out many unnecessary steps and speed the process for those students to get their benefits. A new chapter of Salute, a national Veterans honor society, has been established on campus. An induction ceremony is scheduled for the evening of May 1st.

Dean Rathe – Admissions

Alexandra Demopoulis accepted position to replace Carol Kasson. She will start on March 19th as an Admissions Navigator. Stan recently attended an ACCUPLACER NextGen conference and the transition to updated test will happen soon. The new application will also hopefully be in place the next month or two.

Linda Yazdani – International Student Services

She is now a US citizen...congrats!! International annual NAFSA conference coming up in May (over 10,000 in attendance.) Linda is in charge for all the events for community colleges. She has been working with national planning committee to get speakers and different things in place. Will also be interviewed by International Educator Magazine on best practices for working in the very detailed world of immigration.

Linda is overjoyed being able to use the CRM system. She checks every day and sends personalized emails (85 to date) to students submitting incorrect apps or getting stuck. Most of the feedback is that they are trying to avoid paying the \$75.00 international application fee. Her department had over 70 office visits last month—thanks to SARS we now get this information. Next session of ESL classes starting next week. Conducting a session on Development Day about “everything you wanted to know about immigration but were afraid to ask.”

We have been running a research support class for English 122 language students, who tend to struggle in that area. While at the conference in AZ several weeks ago, Railroads University in Victoria, British Columbia is interested in a partnership with RRCC...a MOU is awaiting approval in Business Services.

Seidel Moses – Enrollment Management & Student Success

Career Services is doing more programming to try to get more students. Free career advising is a big selling feature for new incoming students for both 18-year-old and adult market. We will try to station Career Services table outside of Advising at peak times. Encourage advisors to personally walk students over to Career Services.

Valerie Montoya resigned and is no longer at the Arvada Campus. The Executive Team is looking at that position to determine what is needed. Front desk is presently covered by staff and Gina.

Tena learning CRM and attending numerous recruiting events...doing great job. When new navigator starts on the 19th, there will be admissions navigator training and departments may be asked to highlight their area; other important topics will be FERPA, how to use BANNER, customer service, etc. Each navigator will have an enrollment goal.

Steve Zeeh – Campus Life

Bouldering competition in Rec Center on March 10th. Free climbing day on March 11th. Compiling extra regalia for commencement, have some extras. Andrew Johnston will speak at PTK induction. Rising Star selection to be made soon. NSL ceremony will be last week of March.

Moving forward, he will be teaching PTK honors and action course. A goal for our area is collaborating on co-curricular programming...redefining our mission and looking at how our events are actually connected to goal. Attending PTK regional conference at Larimer County Community College. All-Colorado luncheon on Wednesday, 3/14. Student government is rewriting constitution this spring. Sylvia doing some training on vaccinations and other services we can provide in Health Center.

Jean Kelly – Accessibility Services

Excited that Nora Stern is now on board. Doing some COGNOS pilot training with ACC. More formalized student accessibility plan rolling out in the fall. No luck in hiring a full-time office specialist so the position is now shared by two hourly staff: Marisha Manfre and Yoanna Akis. In May, Lisa has arranged for Apple accessibility expert to speak to her staff.

Cindy Vadeboncoeur – Financial Aid

Beginning this summer, now able to offer year-round Pell grant. Does not include work study funds. If student goes full time in fall and spring, they generally don't have any funds left for summer. The stipulation is they have to be enrolled at least half time to get Pell dollars. Many different components need to be sorted out and need to look at each student individually.

Now processing 18-19 FAFSA apps but not yet ready to award. We are not yet sure what new Pell amounts will be. BANNER 9 is coming up and will be entirely different. Training will be necessary. Dean asked if other staff members could have access to financial aid screens. Federal directive is that we cannot give award information out but he mentioned that it really helps them when they are dealing with students.

Goal Updates:

Goal #1 – Encourage students to increase the number of credit hours taken per semester. Linda inquired about other scholarships and incentive options, Bryan Bryant says no. We have always been told no scholarships for international students but Lamar offers full-rides to those students. Researching this. Housing options: working with student life to update website to of current available apartments/housing. Some private entities have approached stating they are willing to fund/build housing.

Goal #2 – Implement retention and completion strategies for underserved and first generation students. Jen is lead on IC training. Hoping to have all staff complete at least one level training this year. Now at 55 percent. Added another training for spring break, goal to get to 80 percent. (24 more participants). Need 17 more participants to reach goal of 70 percent for all staff to have taken at least one training this year. TRiO overlay; Jean and Mundy will work on sharing a model. Spanish for front line staff; perhaps pilot for Student Success Division and then share campus-wide.

Goal #3 – Increase number of reverse-transfer degrees and certificates awarded. See attached handouts from Dean Rathe received from conference two weeks ago at Front Range. Is it really a good idea to talk to every student about reverse transfer? BANNER a very complicated system, why not just have student send paper transcript? FRCC against that idea. Put question on application, what is your desire...to transfer to 4-year institution? Front Range invites transfer students to walk at graduation. Trying to devise a small card with info to hand out to any student who mentions reverse transfer. Cynthia handed out blurb to colleges at transfer fair reminding them that we want student to complete their two years at RRCC first.

Goal #4 – Focus recruitment strategies for underserved and high school students. High schools receiving free and reduced lunch are considered underserved. Jean is trying to reach out to

counselors in Jeffco to arrange to speak to 504 students and parents. Planning “Counselors in Residence” training over the summer and will invite underserved schools. Currently reaching out through Facebook, Twitter, Snapchat, Instagram, LinkedIn, etc. Will send special social media invite to student’s pathway Facebook community when they are admitted, helping students connect to one another and faculty advisors.

Next scheduled meeting: March 21st