



Frequently Asked Questions
03/2022

Where are the lots located? **Currently, CSPI has a safe parking program in Aurora, Arvada, Broomfield, Golden, and South Denver. There are two RV/camper safe parking programs in Broomfield. CSPI partners with HOPE for Longmont to provide three safe parking locations in the Boulder/Longmont region. All applications for the three Longmont locations must be made through the following website: <https://hopeforlongmont.org> CSPI does not disclose the exact location of each location for confidentiality purposes.**

What time do the lots open each day? **Each lot is open *at minimum* from 6pm-7am to provide overnight safety. There is some variation between each location. The Aurora location is currently the only one open 24 hours a day.**

Why is the Safe Parking Program overnight only? **Our purpose is to provide a safe and sanitary place to park at night. Because we partner with established organizations, the parking lots are used by those organizations during the day and must be available for their own use.**

What do I do with my car or RV during the day? **It is up to you! Each vehicle must be removed by closing time each morning and cannot stay onsite.**

I have a RV, camper, or trailer. Can I keep my RV on site during the day or use it as a permanent parking location? Are hookups provided? **No, right now our RV safe lots are overnight only and all vehicles must be off site by closing time each morning. We are not a permanent parking solution for those with RVs. There are currently no hookups available.**

Why is the Safe Parking Program overnight only? **Our purpose is to provide a safe and sanitary place to park at night. Because we partner with established organizations, the parking lots are used by those organizations during the day and must be available for their own use.**

What amenities are provided at each location? **Each location determines what kind of amenities they provide. Each location has a port-a-potty and hand washing station available for use. Further information on amenities can be provided during the application process.**

How do I apply for the Safe Parking Program? **The fastest way to apply is through the CSPI website using the “apply for safe parking” tab. After you submit an initial request for assistance on our website, you will be contacted through either email or phone to set up an appointment with CSPI staff to complete a full application. After an application and criminal background check is completed, the application is then sent to the location team for review. Once reviewed, you will be contacted to schedule an in-person interview or notified that your application has been declined.**

If you would prefer to complete the request for assistance over the phone, please call **(720) 704-8242.**

Can I show up to a Safe Lot and be admitted to the program without completing an application? **No, all personnel interested in staying at a safe lot must complete an application and background check to be considered for entry.**

What does the application consist of? **The application includes gathering information about yourself and any family members or pets, vehicle information, and a criminal background check.**

What kind of crimes are automatic denials to the Safe Parking program? **CSPI strives to be as low-barrier as possible, which is why each background check is evaluated on a case-by-case basis and no crime is considered an ‘automatic denial.’ However, sexual offenses, felony drug charges, and felony assault charges are reviewed by the CSPI team to determine if the applicant can move forward in the application process.**

What are the requirements to enter a safe parking program? **Each location requires that the vehicle is in operating condition, as well as current registration and insurance. A Colorado state background check is conducted and reviewed on a case-by-case basis. If you have questions about the requirements and/or the background check process, please contact CSPI at info@colosafeparking.org or (720) 704-8242.**

Are children and pets allowed in the Safe Parking Program? **Yes! Children are currently permitted at each Broomfield location (1 car-only location, 2 RV locations). Up to two pets within each vehicle are allowed at every location. CSPI is currently working on opening more family-oriented locations across the Metro-Denver area.**

Is there a waitlist? **Yes, the current estimated wait time is 4-5 weeks. CSPI operates on a first-come-first serve basis with limited availability at each location. CSPI automatically**

places each request for assistance on a waitlist and contacts each person when a spot is available.

I'm a service provider. Can I make a referral for my client? **Yes, you can make a referral on behalf of a client. They will be placed on the waitlist on the date the referral was received.**

Does CSPI provide case management services? **There is case management available at most locations, including Aurora, Arvada, Broomfield (all three locations) and Golden. We are currently working on providing case management at the Denver location.**

Is there a time limit on how many weeks or months I can stay at a Safe Lot? **No, there is no time limit on how many nights you can stay at a Safe Lot. However, our goal is to help you transition into a stable living situation!**

Who runs the Safe Parking Program? **CSPI partners with on-site volunteers to help run the daily operations of the program. If an issue arises, please contact CSPI at (720) 704-8242 to make a formal complaint.**