

Student Success Leadership Team Meeting
Wednesday, June 26, 2019 - 9:30 -11:00
Arvada Campus

Present:

Lisa Fowler, Seidel Moses, Audrey Moreno, Cynthia Shields, Glenn Holly, Armando Burciaga, Shannon Webber, Kirk Fallon, Glenn Holly, Linda Yazdani. Jean Kelly, Mary Adrian

Absent: David-Matthew Barnes, Jen Macken, Steve Zeeh, Sylvia Vigil, Sean Dugan

Lisa Fowler – VP Updates

- The VPSS retreat will be the day after the CCCS Student Affairs Conference in Colorado Springs.
- Policies and Procedures: it was determined that 25 items may be detrimental to at-risk students, items that are dated or not accessible. Such as: Banner, Financial Aid, Holds, Asset Students.
- Professional Development discussion – the system is not benefitting from CCCS talent. Ryan and Landon will coordinate an effort for knowledgeable staff from all colleges to have the opportunity to create web-ex presentations and virtual trainings to benefit all the CCCS schools.
- Three day CCCS Restorative Justice training was in May, with trainers from CA and NY – to discuss less punitive sanctions. The Student Code of Conduct will be reviewed, it hasn't been updates in awhile.
- A VP is assigned to all Functional Groups across all CCCS departments. They are still working on this list, will distribute when it is complete.
- Angie Gramse warns there may be increased ICE action, with possible round ups. Denver is a big focus area. Protocol directives will be sent out.
- Every Student Success department at RRCC should have a regular presence at the Arvada Campus, if you don't have one already.

Shannon Webber – Poverty 101

- Shannon Webber presented on the 4 day Poverty 101 train the trainer that 5 staff went through June 11th-14th.
- The Core competencies covered were Trauma perspective, Being poverty informed and our role as community colleges
- We can better use our power and position to better serve our students. Look at policies – where did they come from, who are they serving and where can we make exceptions?
- We may be causing harm unintentionally because of our lack of knowledge. Not all poverty is the same. There is situational poverty, immigrant poverty, and generational poverty.
- The purpose of this group going through the training is to bring a several hour Poverty 101 to our greater staff. Offered as part of an Intercultural Training.
- The Diversity and Inclusion Council will do a test run of the training at their retreat.
- In connection with the Housing and Food Insecurity Council could offer a training for Development Day.
- Survey of staff attitudes
- Jefferson County Homeless Coalition will be on our campus the first week of classes talking to students and conducting a count. They will be hiring a Navigator for each area in Jefferson County.

- We are in conversations regarding a partnership with the Action Center to hopefully reopen their shelter, with the possibility of offering short term shelter to students.

Shannon Webber – Financial Aid

- 196 Gainful Employment templates need to be created by July 1st. Ann has helped a lot with this. Then Marketing has to upload to the website.
- Gainful Employment: 16 or more credit certificate must have a disclosure to the student before registration, and there must be a confirmation of receipt.
- Newly declared majors – will send information from Financial Aid
- Has to be acknowledged before registration. Send an email with a read receipt. Disclosures are also on the website.
- This was born out of proprietary schools selling programs with limited employment prospects.
- Dori Naas left for a new position, today was last day.
- Terri Cedillo won Student Advocate award at the CCCS Student Affairs Conference.

Kirk Fallon – Student Recreation Center

- Celebrating our 2-year anniversary! There will be cake!
- Grand Teton backpacking trip from July 25-30 for \$125.00, which includes transportation. Open to staff.
- We are the only Community College in the nation to offer student-led adventures.
- Traditional intramurals are dying off around the country. Instead students prefer 1 day play.
- Fitness instructors are hard to find to teach Zumba, spin ,etc. (no shortage of yoga instructors)
- eSports is a multibillion dollar industry. Competitive video games. Meeting with Mark Squire, Jon Johnson to explore what that means at RRCC.

Armando Burciaga - TRiO

- Working out of Offices #1415 and #1425 during construction
- Wheelchairs don't work in the space, rethinking office arrangement
- Thought numbers would be small over the summer, but 30 TRiO students are taking summer classes
- We have been awarded for a 5th year and are in the process of a grant rewrite for Fall 2019
- We reached 140 students, but we recruit year round
- SEND Students to TRiO!! No degree, First Gen, Low Income, Disability – Priority are students who want to earn a Bachelor's degree

Glenn Holly – Career Services, Experiential Learning and FYE

- Career Advisor position closes June 30th, minimum qualification Bachelor's degree
- It is a competitive hiring environment...DU and UCD are also hiring
- We are celebrating our 5-year anniversary. Will be discussing our strategic plan at annual planning meeting, assessing what's next.

- Melissa English is now the CCCS point person with the Department of Labor, because of her extensive work setting up our first apprenticeship. With Northrup Grumman.
- PPCC and ACC are wanting to set up apprenticeships
- We will be looking at more group career assessments and group interpretations of You Science, also some cross training with advisors
- Dana Kobold has been working on the buildout for the FYE embedded course-work, working with faculty
- We are working on formalizing and standardizing the in-person and online Orientation. New online vendor available for build out in January. Working with Dennis to add new content to our current online orientation in the meantime.

Jean Kelly – Accessibility Services

- Our office has moved to classroom #1178 during construction, just off the main hallway
- Mental Health First Aid was offered on June 21st with 14 participants, facilitated by Jean and Dorothy Welty
- Marisha is developing an Accessibility ZONE training.
- We are working to have an accessible station for wheelchairs in our technology labs
- Paula is leaving to accept a position at ACC for accessible technology to replace Enrique
- Our department will be having our planning retreat on July 31st at Arvada

Gina Jimenez – Arvada Campus

- We had a quiet Summer Welcome Day BBQ on the plaza
- Student Life is working on more services at Arvada
- The Arvada crew is supporting the new student Orientations at the Lakewood campus
- An LGBTQ center is being developed at Arvada

Cynthia Shields – Advising, Transfer, Tutoring

- Last Friday, June 21 was the Advising planning retreat. We did an exercise with Clifton Strengths. Ryan Ross was the keynote speaker on his path and how advising is changing And how to make a positive message about advising after student's experience with advisors in High School.
- On our wish list would be a Transfer Center with a Transfer Coordinator
- Tutoring is in the Community Room, they will be creating a CARE Unit in EAB Navigate
- We will be meeting with student groups for input and feedback
- Calendar training in EAB Navigate for the advisors. It will read from Outlook. Open training sessions for students or staff will be available every Wednesday Sept-Nov at Lakewood from 9-10 am.

Seidel Moses – Enrollment Management

- Want to offer Enrollment interest groups – meet-up style, low key groups to create communities for the students.
Email Seidel by July 15th if you want to host a group: who, what, where, when
- We will email students with all the groups that are available and have them respond by Formstack
- Not that these will be official clubs, but they could evolve into clubs: Could be bicycling, art, parents, tea, hula hoops, knitting, Bear Creek HS, etc.
- Navigator position for the Admissions front desk has been posted
- We have been using Stan's PT Assessment staff to fill in. The plan is to have Assessment customers check in at front desk.
- Seidel was a presenter at the CCCS Student Affairs Conference, on Bias.
- Seidel and Michele Short will offer a Mental Health First Aid training on June 27th. 9 participants.
- Tuitions Credit requests have gone up with more Mental Health reasons. There is more need for Mental Health resources and staff training.
- We are down 10% UCDenver is building their own residence halls, not 3rd party, which we will lose students to them.
- WUE scholarship only applies to on campus classes(not online) and excludes the PA program.

Audrey Moreno – Student Outreach and Recruitment

- Shannon provided a list to recruiting of students to call who had not completed their Financial Aid applications due to missing items.
- The new hire Outreach & Recruitment position just closed.
- Orientations and Visit days are being discussed and planned
- 3,500 contacts have been made
- We don't get very robust results from community events. They are good for branding, but we don't have the manpower to staff events.
- The Executive Team is looking at the need for branding and goodwill, etc from being a presence at community events.
- We are currently putting our efforts into contacting people who have had some previous contact with the school.
- Research on 10-15 points why student may not be returning: holds, suspension, Financial Aid, etc ?

Linda Yazdani – International Student Services

- International Admissions group will meet at ACC to discuss bringing consistency to services across CCCS schools.
- Event on July 15th at RRCC, International students from across CCCS
- Linda is writing a manual – for all colleges
- Passports continue to go strong – over 100 in May. We have been coming in on Saturdays and have had to turn people away.
- We have a PT position available, but have not had enough qualified candidates.

- Enrollment for International students is low for Fall, many factors at play: Politics, currency, cost of living in CO, our tuition for International students is 4.1 x higher than our normal student.
- Canada is bringing in more International students with their friendlier policies
- We never offer a resident tuition, some states may offer reduced tuition after a year.
- Visas plus more fees have gone up from about \$200 to \$350
- There is a Homeland Security fee every 2 years
- ICE is ramping up round ups: They have a list of people who have overstayed, They are expanding their outreach, but they do not have enough manpower.
- Linda has a great intern over the summer from Jeffco Schools.

Meeting adjourned 11:30 am

Next meeting: July 17, 2019