

Student Return to Campus FAQ (updated 8.10.20)
Please continue to check back for any updates and changes.

Below are a few Frequently Asked Questions with the information we currently have. For more detailed information and to review the different course formats, please continue to check the following links:

- [FALL 2020 Class Information](#) webpage
- [Covid Guidelines for coming on campus](#)
- [Student Success services availability and scheduling questions](#)

Q: Are face coverings going to be required?

A: Yes, you will be required to wear a face covering when entering the building. You will also have your temperature taken and will need to scan your student ID.

For a complete listing of COVID guidelines when coming on campus visit www.rrcc.edu

Q: Will I have my temperature taken on campus?

A: Both campuses will have a temperature kiosk, but you will also affirm that you have taken your temperature prior to coming onto campus.

Q: What safety precautions is Red Rocks Community College taking?

A: Red Rocks Community College will be working to ensure all students, staff and community members are aware of the process to come onto our campus during this time. Information can be located online at www.rrcc.edu or by phone at 303.914.6600.

Q: When will campus reopen?

A: Campus will open on a limited basis beginning August 3, 2020.

Please check www.rrcc.edu for current updates.

Q: Which services or departments will be open?

A: On the Lakewood Campus, Student Success will check-in at the main entrance and offer services in the Community Room on Mondays and Thursdays beginning August 3, 2020. Please have your RRCC student ID or a government issued ID. You will need to log into Navigate to schedule an appointment [Step-by-step instructions on how to schedule an appointment in Navigate](#). OR call 303-914-6600. You can schedule an appointment for the following departments:

- [Academic Advising](#)
- [Accessibility Services](#)
- [Admissions and Enrollment Services](#)
- [Assessment](#)
- [Behavioral Health](#)
- [Career Success Center](#)
- [Concurrent Enrollment](#)
- [Financial Aid](#)
- [FYE \(First Year Experience\)](#)

- [International Student Services](#)
- [TRiO Student Support Services](#)
- [Tutoring](#)
- [Veteran Services](#)

A: On the [Arvada Campus](#), Student Success will be available by appointments on Mondays and Thursdays. Please have your RRCC student ID or a government issued ID. You will need to log into Navigate to schedule an appointment or call 303-914-6011.

[Step-by-step instructions on how to schedule an appointment in Navigate.](#)

Q: Can I only meet with the Student Success department on Mondays and Thursdays?

A: Student Success will continue to offer services remotely Monday-Friday. We encourage you to schedule a virtual appointment whenever possible.

Q: When do classes start and what will that look like?

A: Full term 15-week classes begin on August 17th. The first week will be held virtually for all classes to learn the structure of each class. You can also visit [FALL 2020 Class Information](#).

Q: I have a hybrid class, what will that look like?

A: You will check in at the main entrance for your hybrid class. This will be true for both the Lakewood and Arvada campus. You will affirm you have taken your temperature prior to coming onto campus/use the temperature kiosk & scan your student ID.

Q: What if I want to stay on campus in between classes?

A: You can reserve a space to stay on campus in between classes. We will have dedicated workstations you will be able to reserve at specific times. We are currently working on where those spaces are and the process to reserve a spot.

Q: What if I have a remote class following a hybrid class? Can I stay on campus to take my remote class?

A: Yes, you will be able to reserve either a workspace and use your personal laptop, or you can reserve a computer. We are currently working on where those spaces are and the process to reserve a spot.

Q: How will I get my books? What are the hours?

A: The Barnes & Noble Bookstore will remain open Monday – Thursday 10am – 4pm on the Lakewood Campus. The Barnes & Noble Bookstore on the Arvada Campus will be open Thursdays 10am-3pm beginning August 13th or please contact 303-914-6011. You can order textbooks, lab kits, supplies, RRCC swag items and much more at

<https://rrcc.bncollege.com/shop/rrcc/home>

Q: How can I get a Student ID?

A: Students can get their IDs on both the Lakewood campus and Arvada campus through the main entrances. Students will have an option to make an appointment prior to coming to campus between 9:00am – 5:00pm on Mondays & Thursdays. Please allow for some flexibility as processes may be updated.

Q: Will I be able to print on campus?

A: Students can print on both the Lakewood campus and Arvada campus by appointment or by arrangement between 9:00am – 5:00pm on Mondays & Thursdays. Please allow for some flexibility as processes may be updated.

Q: How is my tuition affected for the fall semester?

A: RRCC has planned to keep tuition as low as possible you can visit <https://www.rrcc.edu/tuition> for tuition information.

- ★ In addition, the Recreation Center fee and the Parking fee will not be charged for the fall semester.

Q: Will the Recreation Center and Arvada Fitness Center be closed for the fall semester?

A: The Recreation Center team will continue to provide remote offerings at this time. You can visit <https://www.rrcc.edu/student-recreation-center> for additional information.

Q: Will I be able to visit the cashier's office on campus?

A: The cashiers office will be available, on the Lakewood campus, for in-person visits Monday through Thursday, 9:00am-5:00pm. No appointment is needed.

Q: Will I be able to visit the campus bookstore?

A: Beginning August 8th, the Lakewood bookstore will be open on Saturday 8:00am to 12:00pm and Monday-Friday 10:00-4:00pm. Beginning August 15th, the Lakewood bookstore will be open on Saturday 9:00am to 1:00pm and Monday-Friday 9:00-5:00pm. The Arvada bookstore is open on Thursdays, beginning August 13th from 10:00am-3:00pm. Web orders can be placed at any time. The hours may be subject to change and will be updated at <https://rrcc.bncollege.com/shop/rrcc/home>.

Q: Is the library open?

A: The Library is open to RRCC students, faculty, and staff only. Social distancing restrictions and capacity limits will be in place. You will need to sign in and out of the library.

Q: What are the library hours?

A: The Lakewood Library is open the following hours:

- Monday - 10am - 6pm

- Tuesday - 10am - 8pm
- Wednesday - 10 am - 8pm
- Thursday - 10am - 6pm
- Friday – Closed
- Saturday - 10am - 2pm
- Sunday – Closed

Q: What services are available in the library?

A: You may use a computer, print, check out library items, use reserve books, and study in the library.

Q: How do I access other library services?

A: Visit the library website at library.rrcc.edu.

On our website you can:

- Access all electronic resources
- Book A Librarian for research help (provided via Zoom, Webex, or phone)
- Chat with a librarian 24/7

Q: How do I return Library Materials?

- The due date for books, DVDs, and CDs checked out in Spring has been extended to August 21st (end of the first week of classes). These items may be returned to the book drop outside of the Main Entrance to the Lakewood Campus. They may also be mailed to: Karen Neville | Red Rocks Community College Library (Box 14) | 13300 W Sixth Avenue | Lakewood, CO 80228.
- You must make an appointment to return equipment. Please refer to the message sent to your student email for instructions.

Q: Can I check out a laptop?

A: We have a limited number of laptops for checkout to students. Please email karen.neville@rrcc.edu with your name and S Number. We will arrange a time for you to pick up a laptop.

Q: How do I contact the library?

A: Email library@rrcc.edu or call 303-914-6740