



Community: Information Technology

Certificate: Desktop Support

2019-20 Certificate Map (Start in Fall or Spring)

Full-Time College Ready

Required Courses	Title	Credits
CIS-110-040	Working knowledge of computers and computer basics	3
TOTAL:		3

First Semester: Fall

Complete	Course Number	Title	Credits	Prerequisite
	CIS 118	Introduction to PC Applications: MS Office	3	None
	CSC 119	Introduction to Programming: Python	3	Basic Computer Skills
	CNG 121	Computer Technician I: A+	4	None
	CNG 122	Computer Technician II: A+	4	CNG 121
	CNG 131	Principles of Information Assurance	3	None

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Disclaimer: The contents of this sample represent the most current information available at the time of publication. However, during the period of time covered by this sample it is reasonable to expect changes to be made with respect to this information without prior notice. Students should regularly meet with the faculty advisor listed for the program.